UHCU Mobile App Guide

Introduction

United Heritage Credit Union offers a mobile app for both iPhone and Android devices called **UHCU Mobile**. The **UHCU Mobile** App can be downloaded from the Apple App store or the Google Play store free of charge. Please see below for the **UHCU Mobile** App set up overview and screen features.

UHCU Mobile App Set Up

Operating System Requirements

- Apple iOS (version 13.0+)
- AndroidOS (version 7.0+)

App Store Name and Icon

- Search for "UHCU Mobile" in the app store and look for the UHCU Mobile App icon shown below.

Login Credentials

- Log in to the **UHCU Mobile** App using the same Username and Password as your UHCU Online Banking account.

Web BillPay

- You can enroll in and access Web BillPay via the **UHCU Mobile** App.

- For more information regarding how to set up Web BillPay, please view the Full Online Banking Guide PDF at **uhcu.org/onlinebanking**.

UHCU Mobile App Screen Features

Login Screen

Log in using the same Login ID (Username) and Password as your UHCU Online Banking account. You will be prompted for a Secure Access Code which can be sent to the phone number or email address you currently have on file with UHCU.

Please choose a delivery method for your secure access code:
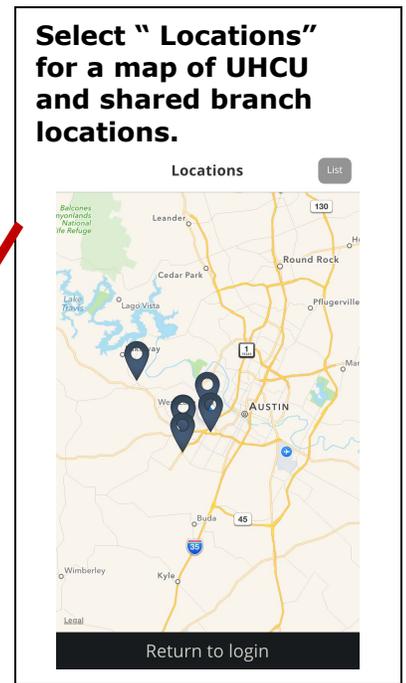
SMS : (***) *** - 7623

E-mail : XXXXrest@XXcu.org

Back

Check the "Remember me?" box to store sign in information for future Mobile Banking sessions.

Select " Locations" for a map of UHCU and shared branch locations.

United Heritage
Credit Union

Login ID

Password

Remember me?

Forgot your password?

Log In

Call Us | Locations

Locations

Return to login

Select "Forgot your password?" to obtain a Secure Access Code and reset your password.

Select "Call Us" for quick access to UHCU's contact information.

Main Menu Screen

Select "Home" to view account balances.

Menu	Home	More

Welcome back,
Last login 01/28/2016 at 12:15 PM

Accounts

5626-FREEDOM CHECKING-S82
XXXXXX   Available Balance

5626-REGULAR SAVINGS-S00
XXXXXX   Available Balance

Select "Transfer Money" to transfer funds.

Menu	Funds Transfer	Activity

FROM   *

TO   *

AMOUNT   *

☐ Make this a recurring transaction

DATE   *
1/28/2016

MEMO

* - Indicates required field

Clear	Transfer Funds

Select "Messages" to view and send secure messages.

Menu	Messages

New Conversation

☐ Select All   🗑

☐ **Security Alert Notification: Invalid Password**
   Customer Service   9:45 am

☐ **Security Alert Notification: Invalid Password**
   Customer Service   9:08 am

Select "More" to view quick links to transaction functions.

Menu

Transfer Funds   >

Deposit Check   >

Enroll in Bill Pay   >

Accou

Select "Branches" to find a UHCU or shared branch location.

Locations   List

Return to login

🏠 **Home**

✉ 10 **Messages**

💳 **Transactions**   ▾

    Transfer/Recurring Tra...

    Web BillPay

    Deposit Check

    Activity Center

    Mobile Deposit Enroll...

📍 **Branches**

☰ **Services**   ▾

❓ **Help**

⚙ **Settings**   ▾

🡒 **Log Off**

More

2016 at 10:47 AM

NG-S82
Available Balance

-S00
Available Balance

NG **-S81
Available Balance

S04
Available Balance

S-S05
Available Balance

Select "Settings" to edit password and review Mobile Banking profile.

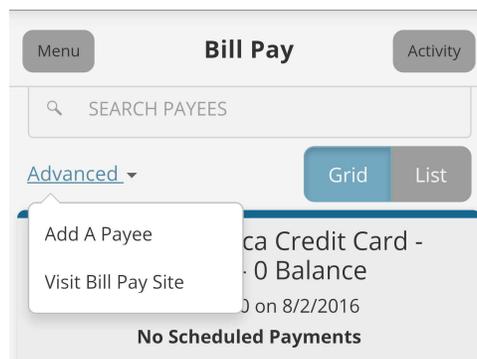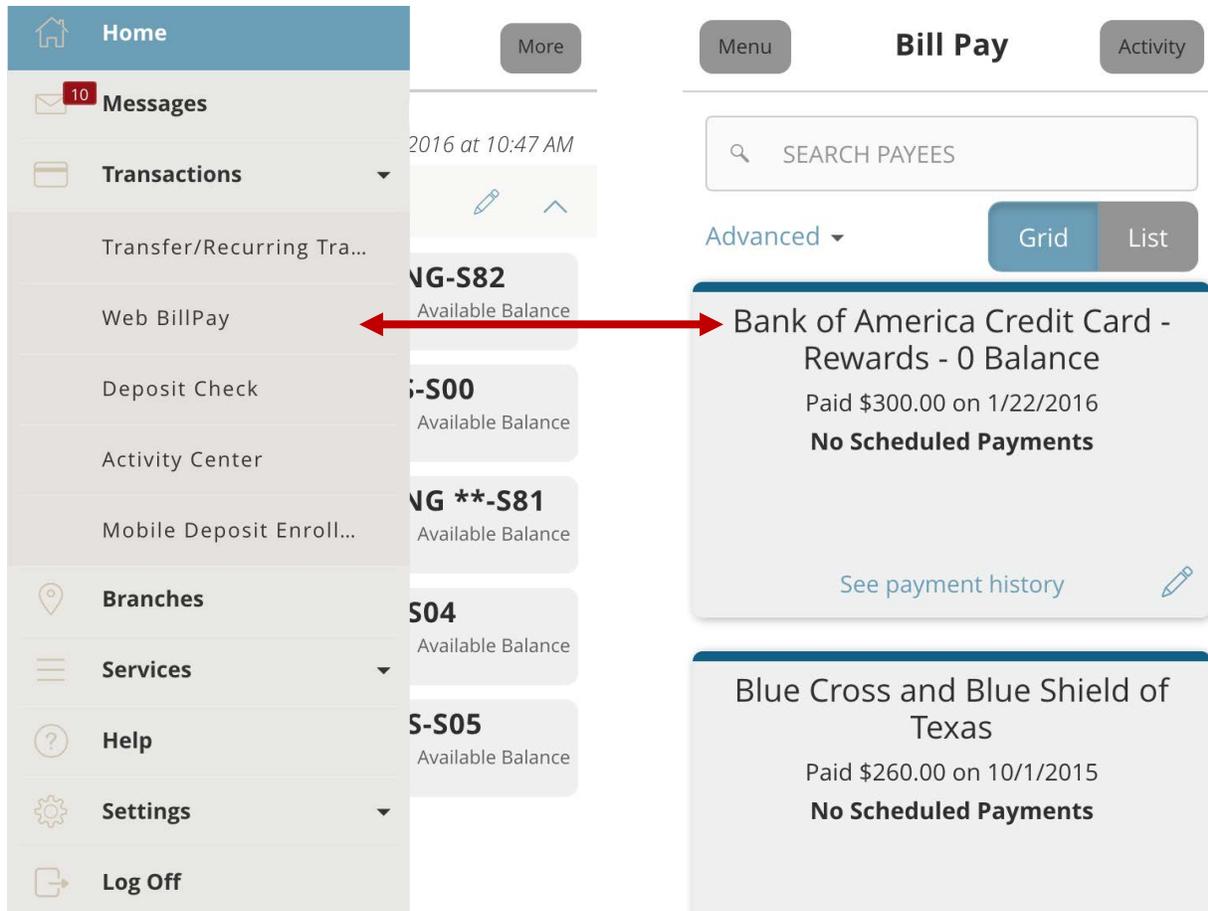**Select "Log Off" to end current Mobile Banking session.**

Select "Mobile Deposit Enrollment" to enroll in Mobile Check Deposit.

Web BillPay Screen

Home	
Messages	10
Transactions	▼
Transfer/Recurring Tra...	
Web BillPay	
Deposit Check	
Activity Center	
Mobile Deposit Enroll...	
Branches	
Services	▼
Help	
Settings	▼
Log Off	

More

2016 at 10:47 AM

✎ ⌃

NG-S82
Available Balance

-S00
Available Balance

NG **-S81
Available Balance

S04
Available Balance

-S05
Available Balance

Menu   **Bill Pay**   Activity

🔍 SEARCH PAYEES

Advanced ▾   Grid | List

Bank of America Credit Card - Rewards - 0 Balance
Paid $300.00 on 1/22/2016
No Scheduled Payments

See payment history ✎

Blue Cross and Blue Shield of Texas
Paid $260.00 on 10/1/2015
No Scheduled Payments

Menu   **Bill Pay**   Activity

🔍 SEARCH PAYEES

Advanced ▾   Grid | List

Add A Payee

Visit Bill Pay Site

ca Credit Card -
- 0 Balance
0 on 8/2/2016
No Scheduled Payments

Select "Web BillPay" in the UHCU Mobile App to schedule payments or review activity for all payees.

To add or edit payees, select the arrow next to "Advanced" and then "Add A Payee."

The UHCU Mobile App displays an abbreviated version of Web BillPay. To view the complete Web BillPay site, select "Visit Bill Pay Site" under "Advanced."

4