

Rx Advantage™ Prescription Drug Program - FAQ

Q. Is the Rx Advantage program an insurance plan?

A. No, the Rx Advantage prescription drug program is **NOT** insurance and cannot be used in conjunction with any insurance plan.

Q. How will this discount program work with my insurance prescription card?

A. Your Rx Advantage card cannot be used in conjunction with an insurance plan. The RX drug program is NOT insurance. However, you are able to use your card to purchase prescriptions that are not covered by your insurance plan.

Q. Who is Catamaran?

A. Catamaran is a provider of prescriptions medications for the RX Advantage program.

Q. How do I find the closest participating pharmacy?

A. Search for providers at www.careingtonrxcard.com or call 1-800-251-0003.

Q. What are the advantages of using Rx Advantage?

A. **Savings.** Members receive a discount off the retail price of prescriptions.
Generics. Generic medicines are widely seen as one of the best ways to save money on prescriptions. Even though the amount of your savings will vary drug to drug, you can save even more on generic drugs through Rx Advantage.
Convenience. Members can enjoy savings at participating local network pharmacies in Rx Advantage, including both national and regional chains and many supermarket pharmacy departments. Simply present your Rx Advantage card at a participating pharmacy to access the discount program.

Q. Can anyone in my family use my Rx Advantage cards?

A. RX Advantage cards can be used by You and your immediate family, which includes your spouse and your dependent children (whether living at your home or away at an educational institution).

Q. Are pharmacy over-the-counter products included in the Rx Advantage program?

A. No. Rx Advantage only covers prescription medications.

Q. What if my local pharmacy does not participate in the Rx Advantage network?

A. Call 1-800-251-0003 and ask to speak with a representative.

Q. I tried to use my Rx Advantage card and my pharmacist said it was not valid. What should I do?

A. Call 1-800-251-0003 and ask to speak with a representative.

Q. How do I have a prescription refilled with the pharmacy service?

A. Simply take your prescription to any participating pharmacy and show your Rx Advantage card.

Q. How do I pay for my order?

A. Your order is paid for at the pharmacy. The method of payment will be determined by the participating pharmacy.