



512.435.4545 903.597.7484 800.531.2328 UHCU.ORG

Privacy Policy

Facts	What Does United Heritage Credit Union Do With Your Personal Information?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.
What?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> • Social Security number and income • Account balances and payment history • Credit history and credit scores
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons United Heritage Credit Union chooses to share; and whether you can limit this sharing.

Reasons We Can Share Your Personal Information	Does United Heritage Credit Union Share?	Can You Limit This Sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	Yes
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes — information about your transactions and experiences	Yes	Yes
For our affiliates' everyday business purposes — information about your credit worthiness	No	We Don't Share
For nonaffiliates to market to you	Yes	Yes

Who We Are

Who is providing this notice?	United Heritage Credit Union; UHCU Financial Services, LLC; UHCU Insurance Services, LLC
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How does United Heritage Credit Union protect my personal information?

How does United Heritage Credit Union protect my personal information?	<p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> <p>United Heritage Credit Union regularly tests and assesses its information security measures, systematically trains employees and adopts upgrades and enhancements as necessary to protect your information.</p>
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How does United Heritage Credit Union collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> • Open an account or deposit money • Pay your bills or apply for a loan • Use your credit card or debit card <p>We also collect your personal information from others, such as credit bureaus, affiliates or other companies.</p>
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Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes—information about your creditworthiness • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>
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What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.
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Definitions

Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <p>Our affiliates may or may not include companies with a United Heritage or UHCU name: financial companies such as United Heritage Credit Union; UHCU Financial Services, LLC; UHCU Insurance Services, LLC; and Texas Mortgage Lending, LLC.</p>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <p>United Heritage Credit Union only shares information with non- affiliates with your written permission.</p>
Joint Marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <p>Our joint marketing partners include insurance companies.</p>

See next page for opt out information.

Questions?

Call 512.435.4545, 903.597.7484 or 800.531.2328

MAIL - IN OPT OUT FORM

Mark any/all you want to limit:

- Do not use my personal information to market to me.
- Do not share my personal information with other financial institutions to jointly market to me.

Name _____

Address _____

City _____

State/ZIP _____

Account # _____

Signature _____

Complete, print and mail to:
United Heritage Credit Union
P.O. Box 202020 Austin, TX 78720