

UNITED HERITAGE CREDIT UNION ACL MUSIC FESTIVAL GIVEAWAY RULES AND PRIVACY AGREEMENT

Giveaway Sponsor: United Heritage Credit Union (UHCU)
P.O Box 202020 Austin, Texas 78720
512.435.4545
903.597.7484
800.531.2328
social@uhcu.org

Contest is in no way sponsored, endorsed or administered by, or associated with, the Austin City Limits (ACL) Music Festival, Facebook or Instagram. Entrant understands that information submitted is provided to UHCU and not to the Austin City Limits (ACL) Music Festival, Facebook or Instagram.

Eligibility: Entrants must be at least 18 years old to enter/win as of contest start date. Must do the following to be entered for a chance to win: 1. Complete and submit a single specified contact information form on uhcu.org and 2. Follow UHCU on Facebook or Instagram. Form entries may also be mailed to P.O. Box 202020, Austin, Texas 78720 c/o Marketing Department and must include the entrant's full name, address and phone number. Form entries must be received by the end of the Contest Period in order to be included in the drawing. One entry allowed via mailing method per giveaway. Membership in UHCU not required. UHCU employees, employee household members and Board Members of UHCU are not eligible. Each entry is eligible for one prize.

Conditions of Participation: Participation in the contest constitutes entrant's full and unconditional agreement to and acceptance of these Official Rules and the decisions of UHCU, which are final and binding. Winning a prize is contingent upon being compliant with these Official Rules and fulfilling all other requirements set forth herein. The contest is subject to all applicable federal, state and local laws. By participating, entrants agree to be bound by these Official Rules, as interpreted by UHCU in its sole discretion. UHCU is not responsible for lost, late, misdirected, undeliverable or incomplete entries, whether due to system errors or failures, faulty transmissions or other telecommunications malfunctions, entries not received resulting from any hardware or software failures of any kind, lost or unavailable network connections,

failed, incomplete or garbled computer or telephone transmission, typographical or system errors and failures, faulty transmissions, technical malfunctions or otherwise. UHCU may prohibit an entrant from participating in the contest or winning a prize if, in its sole discretion, it determines that said entrant is attempting to undermine the legitimate operation of the contest by cheating, deception or other unfair practices or intending to annoy, abuse, threaten or harass any other entrants or UHCU. If for any reason the contest cannot be conducted as planned, including, but not limited to fraud or any other causes beyond the reasonable control of UHCU which corrupt or affect the administration, security, fairness, integrity or proper conduct of the promotion, then UHCU may in its sole discretion cancel, terminate, modify or suspend the contest, and may select from those entries received up to the cancellation/suspension date.

Contest Period: The contest begins on September 12, 2025 at 9:00 AM Central Standard Time (CST) and ends on September 14, 2025 at 11:59 PM ("Contest Period"). Entries that are submitted before or after the Contest Period will not be accepted. Submissions will be accepted for the duration of the contest.

Prize: The two (2) winners of this contest will receive two (2) 3-Day Passes to one Austin City Limits (ACL) Music Festival weekend.

Winner Drawings: The winners of the prizes will be randomly drawn from all eligible entries received for this giveaway. The prize drawing will be conducted by UHCU. Odds of winning determined by number of entries received during the Contest Period. Multiple entries allowed.

To Claim Prize: The winners of the prizes will be announced via Facebook and Instagram posts and notified via email or by phone. In order to coordinate delivery of the prize, the winners will be required to either 1. Respond to a notification email or phone call, or 2. Send a private message via Facebook or Instagram to UHCU with appropriate contact information. UHCU chooses the method of contact based on the method of entry. Need not be present to win. If we are unable to contact a prize recipient within two (2) business days of the winner announcement, the entry will be disqualified and an alternate winner will be chosen.

Release and Limitations of Liability: Entrants agree to release, discharge, indemnify and hold harmless UHCU, and each of its officers, directors, employees, members, representatives, and agents from and against all claims and causes of action arising from or relating to, either directly or indirectly, and either wholly or in part, participation in this Contest or the receipt or use of any prize. EXCEPT WHERE OTHERWISE PROHIBITED BY LAW, ENTRANT GRANTS (AND AGREES TO CONFIRM THAT GRANT IN WRITING) PERMISSION TO UHCU AND THOSE ACTING UNDER UHCU'S AUTHORITY THE RIGHT TO THE USE OF HIS/HER NAME, PHOTOGRAPH, LIKENESS, VOICE, VIDEORECORDING, IMAGE AND BIOGRAPHICAL INFORMATION AND STATEMENTS AND THE ENTRY FOR ADVERTISING, TRADE, PUBLICITY AND PROMOTIONAL PURPOSES WITHOUT ADDITIONAL COMPENSATION, IN ALL MEDIA NOW KNOWN OR

HEREAFTER DISCOVERED, WORLDWIDE AND ON THE INTERNET AND WORLD WIDE WEB,
WITHOUT NOTICE, REVIEW OR APPROVAL.

Marketing and Privacy Agreement: UHCU will not share your phone number or email address with any other parties for any purpose. By entering this competition you grant UHCU the right to publish or reproduce submitted photo(s), along with your first name and last initial in any UHCU issued and owned promotional materials, including but not limited to the website, printed materials, newsletter and other social networking channels for promotional use.

Disputes: Any violation of these Rules will result in disqualification. All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules shall be construed by UHCU in its sole and absolute discretion. Any failure by UHCU to enforce any term of these Rules shall not constitute a waiver of that term. Any and all disputes pertaining to this contest or these Rules shall be governed by the laws of the State of Texas.



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