



New Account Quick Start Guide

1. Enter uhcu.org in your browser.



2. Select the Sign In option at the top of the page then select the "New Account" button.

3. Enter your information on the Online Banking Enrollment screen.

Tip: Your **member number** is the 6 digit number within your full account number. For example:
881000[123456]7

Once you complete this form, select "Continue".

Note: If the Username you have selected is not available, you'll be notified and able to try a different Username.



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4. Once the correct information has been entered, a **Congratulations** screen will display your requested username.

5. Click Continue to retrieve a Secure Access Code and log in to Online Banking.

6. Select the preferred contact method by which you wish to receive your Secure Access Code and select "Submit."

Note: This will appear the first time you sign in to the new Online Banking on each computer you use (or every time you sign in if you have certain security settings in place on your browser).

If you need to update your contact information in order to receive the Secure Access Code, please call 512.435.4545 during business hours.

✓ Congratulations!

You have successfully enrolled in online banking.

Your Username is:

Make sure to save it in a secure location. You will need it to access your account in the future.

Continue

United Heritage
Credit Union

Please select a target:

I have a Secure Access Code

SMS : (***) *** - 2559

Phone to : (***) *** - 2559

SMS : (***) *** - 7539

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7. Enter the Secure Access Code that you received via phone call or text message. Select "Submit."

The screenshot shows the United Heritage Credit Union logo at the top. Below the logo, the text "Enter your Secure Access Code" is displayed. A text input field labeled "Secure Access Code" is provided. At the bottom right, there are two buttons: "Back" and "Submit".

8. Review the contact information on your Online Banking profile. If everything is correct, select "Submit Profile". If anything is incorrect, please call 512.435.4545 during business hours.

The screenshot shows the United Heritage Credit Union logo at the top. Below the logo, the text "Please contact us if any information displayed here is incorrect." is displayed. The form contains several fields: "Prefix" (with a dropdown arrow), "First Name *", "Middle Name", "Last Name *", "Suffix" (with a dropdown arrow), "Email Address *", "Address 1 *", "Address 2", "Country *" (with a dropdown arrow), "City *", "State *" (with a dropdown arrow), "ZIP *", "Phone Country *" (with a dropdown arrow), "Home Phone *", and "Work Phone". At the bottom right, there are two buttons: "Back to Login" and "Submit Profile".

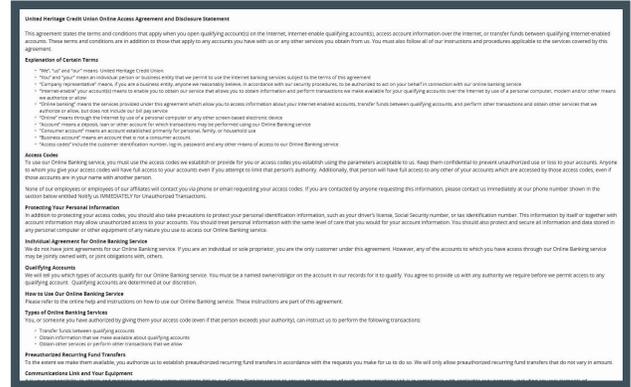
9. Review Password requirements, enter a Password and select "Submit."

The screenshot shows the United Heritage Credit Union logo at the top. Below the logo, the text "Please set your new password:" is displayed. There are two text input fields: "New Password" and "Confirm New Password". Below the fields, the following password requirements are listed: "Password must be at least 8 characters long.", "Password can be no more than 15 characters long.", "Password must contain a minimum of 1 numbers.", "Password must contain a minimum of 1 lower case characters.", "Password must contain a minimum of 1 upper case characters.", "Password must contain a minimum of 1 special characters." At the bottom right, there is a "Submit" button.



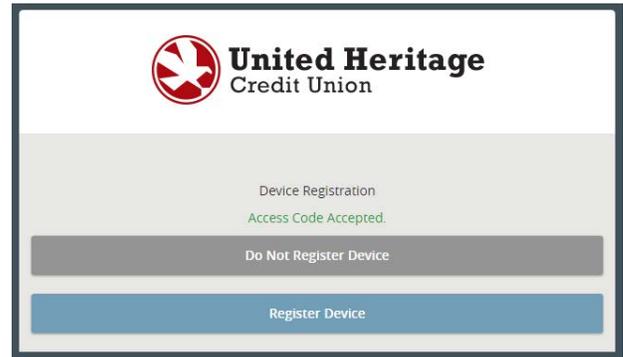
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10. The Terms and Conditions of United Heritage Online Banking will then be displayed. To continue, select "I Accept" at the bottom of the page.



11. Select "Register Device" so that you will not be required to enter a Secure Access Code again (unless you have certain security settings in place on your browser or are using a public computer). If you do not register your device, you will need a Secure AccessCode with each log in.

Note: If you are using a shared or public computer, selecting "Register Device" is not recommended.



12. After successfully setting your Password, you are taken to the Accounts page within Online Banking.

